



RETURN PRODUCT AUTHORIZATION FORM:

Failure to complete this form in its entirety may delay or deny the shipping of a replacement part.

Defective Part Number: _____ Date Code: _____

Job or Project Name: _____ S/U Date: _____

Purchaser Name: _____ Phone: _____

Boiler Model: _____ Serial: _____

Burner Model: _____ Serial: _____

Location (Address): _____

Detail the fault or failure:

It is fully understood that the boiler or burner manufacturer is solely responsible for the warranty of your product. RME is simply an agent assisting in the proper follow up of your warranty issue. All claims are subject to approval by the specific manufacturer. The contractor or customer completing this form will be responsible for full payment for the part under the following (but not limited to) situations:

1. If the manufacturer determines that the defect is not covered under their written warranty (i.e.: Misapplication, improper installation, or physical damage caused outside of the factory).
2. If the original part is not return within 10 business days.
3. If the original equipment is not paid in full, all warranty obligations are null and void.
4. If a full description of the defect is not offered on this form.

How would you like this part shipped?
(Warranty does not include shipping)

Next Day Air
 Regular Ground
 Best Way

If applicable send invoice to:

Attention: _____

For office Use only:

RME #: _____

Invoice #: _____

Equipment Paid For.
 RGA Applied For
 With: _____

Part Ordered
 Date: _____

Part Shipped
 Date: _____

Defective Returned
 Date: _____

Warranty granted and credited to RME.
 Date: _____

I hereby authorize The Roberts Mechanical Equipment Company to order the requested items on this form. I fully understand the policies and procedures and have reviewed the manufacturer's written warranty. Labor does not apply unless extended coverage was purchased at the time of sale (Start up and Warranty).

Signed: _____ Date: _____

Name Printed: _____ Title: _____